

RiskSignal

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Scope & Limitations

Service Terms Reference

Doc Type: RiskSignal Service Scope

Applies To:

- Pilot
- Intelligence Retainer

Effective Date: June 2026

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I. Service Scope

RiskSignal scans publicly observable website signals to identify technical friction on the conversion path and produce structured lead intelligence for outbound prioritization use.

All RiskSignal engagements are external scans conducted without backend access, credentials, or infrastructure interaction of any kind.

RiskSignal identifies observable friction signals, scores domains by revenue exposure, and delivers structured output that operators use to prioritize outbound contact and build commercially framed angles.

RiskSignal does not provide engineering implementation, legal advice, compliance certification, or strategic consulting.

II. Included Scan Activities

Depending on engagement type, observable scan activities may include:

- Platform detection and fingerprinting
- Tag and pixel presence and firing state
- Consent resolution and pre/post consent tag delta
- Funnel integrity detection (checkout, cart, form)
- Performance signal extraction (TTFB, load behavior)
- Accessibility violation detection (axe-core)
- TLS certificate status
- Security header presence and configuration
- Cookie security flag observation
- Third-party dependency detection
- Page discovery across homepage, category page, and up to three funnel endpoints

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All findings are derived from publicly observable signals only.

III. Excluded Activities

RiskSignal engagements do not include:

- Penetration testing or exploit attempts
- Backend or infrastructure access
- Source code review
- Engineering implementation work
- Legal advisory or compliance certification
- Guarantee of protection from regulatory action
- Automated or continuous monitoring systems
- Full outbound campaign creation
- Sales execution services
- Managed lead generation services

RiskSignal provides operator-executed external scans and structured intelligence output only.

IV. Output Scope

Pilot and Intelligence Retainer engagements produce four CSV outputs per batch:

Tier 1 - top 10% by Revenue Exposure Index

Structured brief per domain. Primary friction signal, supporting signal, funnel stage, buyer probability, and hook angle scaffold. Operator completes and reviews all Tier 1 briefs before client delivery.

Tier 2 - next 20% by Revenue Exposure Index

Cluster assignment by dominant friction type. Cluster-matched

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outbound templates provided separately by operator per cluster category.

Tier 3 - bottom 70% by Revenue Exposure Index

Ranked list. Delivered as a transparency artifact.

No operator action required.

Disqualified Log

Documents all domains excluded before scoring with reason codes and plain language explanation.

Output reflects scan-derived signals only. Revenue Exposure Index scores are probabilistic estimates and relative rankings — not guaranteed revenue figures or absolute commercial claims.

V. Disqualification

Domains that fail network resolution or the qualification filter are excluded from scoring and do not appear in tier output files.

Common disqualification reasons:

- Parked domain (no commercial content)
- No response (timeout or unreachable)
- Private IP detected
- No storefront or revenue infrastructure detected

Disqualified domains are documented in the disqualified log delivered with every batch. Expect 5-15% disqualification on a typical agency lead list. Input list quality directly affects output volume. No replacement leads are provided for disqualified domains.

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VI. Execution Start & Refund Policy

Execution begins when the scan pipeline is initiated against a submitted domain list.

Refund eligibility:

- **Pre-scan cancellation:** Full refund issued if cancellation occurs before scan execution begins.
- **Post-scan cancellation:** 50% refund if cancellation occurs after scan completion but before brief review begins.
- **Post-review start:** No refund once brief review has begun. The signal interpretation committed clause applies once the operator begins Tier 1 brief review.
- **Delivery:** After CSV delivery, engagements are considered fulfilled and refunds are not provided.

Intelligence Retainer engagements renew monthly. Cancel before the next billing cycle to avoid the following month's charge.

VII. External Nature of Reviews

All RiskSignal engagements reflect publicly observable signals only. They do not replace internal security reviews, legal assessments, or engineering validation processes. RiskSignal reduces uncertainty by identifying visible friction signals and ranking domains by exposure. RiskSignal does not eliminate risk, guarantee compliance outcomes, or prevent regulatory action.

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RiskSignal reviews publicly observable signals only.

This document defines service scope and limitations and does not constitute legal advice or compliance certification.